



Terms and Conditions

We do hope you enjoy your stay in one of our cottages and keep coming back as others do.

Please read the following. If there is something you then need to discuss please do so, we will do our best to be flexible.

The client agrees that:

- A non refundable deposit of 50% becomes payable at time of reservation for the full period booked, full payment due on arrival. In the event of a cancellation within one month of arrival, all monies will be forfeit unless A.N. Other books the cottage; in this case an admin fee will be charged.
- Reservations commence 2.30pm on the day of arrival. terminating 10.00am on the final day.
- No person in excess of the number agreed at the time of reservation may occupy the property. Breach of this rule will terminate the contract without recompense to the client.
- The cottage will be left in a clean and tidy condition. If there are breakages or damage is caused we will be told and recompense will be made prior to departure. Payment will be taken from the card details provided.
- We reserve the right to terminate the visit of any person whose conduct is detrimental to the comfort of others, without recompense. Please respect other guests and keep noise to a minimum after 10.00pm.
- No smoking is allowed in any of the properties.
- No pets are allowed to be brought on to the property except by arrangement.
- We reserve the right of entry to the properties at all reasonable times for the purposes of inspection or to carry out repairs or maintenance.
- In the unlikely event that we have to cancel the reservation due to circumstances beyond our control, we will provide a full refund of monies paid. No further financial claims will be considered.
- No liability shall be accepted by us for loss, damage or theft of personal property belonging to guests, either within the property or outside.
- Please do inform us as soon as possible if you have a complaint with your accommodation or if you find that anything is faulty within the accommodation that needs our attention, so that we can assist and repair or make alternative arrangements. Due to the limited period of time, it may not be possible to repair such items during the period of hire.
- No candles or naked flames permitted.

Please ensure that you have arranged your own travel insurance, as we do not provide this.

Thank you

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